



QUALITY MANAGEMENT SYSTEM

POLICY

Quality

Ref:	QMS.001
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Rev:	C10
Date:	27/03/17
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Authorised by:	R Cooper

In all work undertaken by Harland and Wolff Heavy Industries Ltd (the Company) this policy provides an ongoing focus for commitment to quality (the Policy) :

The Company acknowledges customer satisfaction as the key element in business success and aims to consistently produce quality products that meet or exceed all necessary requirements.

The Company recognises the importance of our employees and supply chain and aims to continuously assess the resources and training that will develop the necessary skills to maintain a world-class level of competency and professionalism.

The Company is committed to continuously improving the performance of the Quality Management System and achieving the overall objectives of the organisation, enhancing our status within the market and our community.

The Company will engage positively with our customers in order to generate improvement and to ensure that measureable objectives are established and reviewed.

The Company aims to promote a working environment where every individual has ownership of the Quality Management System and is ultimately accountable for the quality of the work they produce. Personal responsibility and accountability for quality rests with employees, contractors and sub-contractors, at all levels.

To realise this Policy the Company is committed to the successful maintenance of a Quality Management System compliant with BS EN ISO 9001:2008, whilst complying with all statutory and regulatory requirements related to our business.

This Policy is also available to interested parties via the Company website: www.harland-wolff.com

Signed:  _____

Date: 29/3/17 _____

R J Cooper (Chief Executive)