



QUALITY MANAGEMENT SYSTEM

QUALITY POLICY

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Authorised by:	Belfast & Appledore GM's

Harland & Wolff (Belfast) Limited and Harland & Wolff (Appledore) Limited, are committed to maintaining an ongoing focus on quality in undertaking work in support of Construction, Refurbishment, Decommissioning and Engineering across the Marine, Defence, Energy and Renewables markets.

The H&W Leadership team recognise and embrace their duties and responsibilities under all statutory and contractual requirements relating to the company's activities which may impact its ability to produce and/or provide quality products and services. In doing so, they have developed and maintained this Policy as documented information and ensured that it is communicated within the company and made available to interested parties via the company website at www.harland-wolff.com. The Management System is developed to identify, consider and mitigate both the risks and opportunities which may arise due to the company's activities.

H&W acknowledges customer satisfaction as a key element in business success and aims to consistently produce quality products and services that meet all necessary requirements.

H&W recognises the importance of its employees and supply chain and aims to continuously assess the resources and training that will develop the necessary skills to maintain a world-class level of competency and professionalism.

H&W is committed to continually improving the performance of the Quality Management System and setting quality objectives for the company, thereby enhancing its status within the market and its community.

H&W will engage positively with its customers and other interested parties in order to generate improvement and to ensure that measurable client objectives are established and reviewed.

H&W aims to promote a working environment where every individual has ownership of the Quality Management System and is ultimately accountable for the quality of the work they produce. Personal responsibility and accountability for quality rests with all company employees, contractors and sub-contractors, at all levels.

To realise this Policy the company is committed to the successful maintenance of a Quality Management System compliant with ISO 9001:2015, whilst also complying with all statutory and regulatory requirements related to its business. This Policy shall be reviewed at least annually.

Authorised By:	Martin Hoskins – General Manager	Allan Smith- Interim General Manager	Mark Lawther - General Manager
Site:	Belfast – Ship Repair	Belfast – New Build	Appledore